

Housing Management, Consumers and Citizens

By Liz Caincross, David Clapham, Robina Goodlad

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Tenant participation has grown substantially over the last decade, following government legislation, advice from professional bodies and development agencies, and promotion by all major political parties. On few housing issues is there such concensus. Yet, in practice, it is obvious that participation can mean very different things in different contexts.
This book explains why this is the case, and examines the growth of participation in the context of changes in the role of local authorities and their relationship with their electorates. These issues are examined in the first part of the book, which sets the context for exploring the roles of housing managers, councillors, tenants and tenant's associations in the second part. The book argues that the rise in arrangements for tenant participation masks considerable differences in the role played by tenants in different areas. These differences raise questions about the nature of power in the tenant-landlord relationship and more generally in the relationship between local government, citizens and consumers. These issues are examined in the final, third, part of the book.

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Editorial Review

From the Back Cover
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About the Author
Liz Cairncross is an independent consultant and researcher. Robina Goodlad is Senior Lecturer in Housing Studies at the University of Glasgow. David Clapham is Professor of Housing and Director of the Center for Housing Management and Development at the University of Wales.

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