

Software Quality: A Practitioner's Approach

By Kamna Malik, Praveen Choudhary

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"Quality is redoubtably a viable business proposition and a definite business imperative. Software Quality – A Practitioner’s Approach focuses on delivered quality to customers based on principles of software engineering, quality and management. It covers within its ambit different dimensions of quality from a practitioner’s perspective. Embellished with case snippets, it covers: • Software Process Models • Software Processes • Software Metrics • Project Types and Deliverables • Quality and Project Management • Quality Deployment • Quality, Culture and Excellence This book is a distillate of rich teaching and industry experience of the authors, and has been designed to help academicians and software professionals in varied roles – project managers, IS managers, business heads, entrepreneurs, etc. It will be equally useful to students of management and computer applications."

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Editorial Review

About the Author
Kamna Malik is associate professor, Information Systems at U21Global and is based at New Delhi. Over a span of two decades, she has worked with leading business organizations and b-schools and has handled varied roles in the field of IT management and education. Her teaching and research interests include software quality and strategic information systems.

Praveen Choudhary is a senior quality practitioner at HCL Technologies, Noida. He has rich experience in the field of software quality with wide exposure to various quality models and frameworks. He has been instrumental in setting up policies and processes for multiple engagements with marquee clients of HCL. He has presented articles and case papers at various conferences. He has also been a visiting faculty for software quality, e-business and strategic information systems at IMT Ghaziabad.

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