

Knowledge Management in Organizations: A Critical Introduction

By Donald Hislop

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Building on the success of the second edition, the third edition of *Knowledge Management in Organizations* presents a critical introduction to the subject. Adopting a multidisciplinary perspective, encompassing issues of strategy, structure, systems and human resource management, the text introduces the reader to the concept of knowledge before examining how, and whether, knowledge can be managed within the organizations in which we work. The third edition features a new section on intellectual capital accounting, increased discussion on the use of social networking technologies and significant updates to chapters on Knowledge Creation, Facilitating Knowledge Management via Culture Management, and Leadership, HRM and Knowledge Management.

This accessible and engaging text provides a comprehensive introduction to the subject, and incorporates a wealth of in-text learning features and examples in every chapter. International case studies throughout the text, which have been fully updated to reflect changes in the economic and political landscape since the previous edition, as well as new and emerging trends in the field, further illustrate knowledge management theory in a real-world business context.

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Diagrams from the textbook
Examples of exam questions
Examples of essay/coursework questions
Suggestions for classroom activities to facilitate discussion around the themes addressed in the book

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