

What You Accept is What You Teach: Setting Standards for Employee Accountability

By Michael Cohen

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While everyone is accountable for their own behavior, leaders are ultimately responsible for employee performance. By setting their own standards of exceptional performance, managers teach their employees to accept accountability for their own actions and attitudes. What You Accept is What You Teach is the perfect "how to" guide for navigating the maze of challenging employee communication and performance problems. It is an excellent resource for developing a healthy culture of accountability and improved employee performance. In use by more than 25,000 managers nation-wide.

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Editorial Review

About the Author
Michael Henry Cohen is a nationally recognized workshop leader and consultant specializing in leadership and team development, organizational communications, employee relations, conflict management, and customer service. He has taught interpersonal communications, group process and organizational behavior at Northwestern, Roosevelt and Dominican Universities. Michael currently conducts leadership effectiveness programs for organizations throughout the United States.

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